



Smart Pest Systems

**Field Service Technician – Forestry (Based in Central Scotland)**

**The company:**

Founded in 2018, Spotta is a VC backed, fast-growing start-up in Cambridge, UK. We are commercialising our smart insect monitoring technology which allows sustainable, precision action to solve the £320Bn problem of insect pests.

Our mission is to be the world leader in sustainable insect management through advanced technology. In doing so, we'll be massively reducing the 4 million tonnes of insecticide that the world uses every year.

**Role description:**

We are looking to recruit a Field Service Technician to support our Forestry partners. You will install, maintain, and repair our cutting-edge insect monitoring systems. You'll undertake site surveying, installation, repair and maintenance of the monitors and the associated network equipment. You'll be on the front line of the rollout of a revolutionary new, green technology. This means plenty of opportunity and also responsibility to overcome challenges as they come up.

A significant part of the role will be liaising with our customers and you will use your communication skills and expertise to deliver high levels of customer satisfaction. Dealing with issues and keeping them informed of progress every step of the way whilst becoming the face of Spotta for many of our customers.

This is a field-based role and you'll be provided with a fully equipped vehicle to visit our customer sites around Scotland. This position requires walking and carrying equipment in all weather conditions. When you aren't on field visits you will be able to work from home on the other aspects of the role.

**What we are looking for:**

- Experience troubleshooting and working with complex systems involving software, electronics and mechanical systems
- Professional contact with customers is key: you must be able to explain terminology to customers in order to reassure and provide a great service
- Ability to perform basic mechanical repairs and required maintenance using special tools and equipment
- Experience of working in an engineering industry, ideally providing a front-line service
- Experience of forestry is desirable
- A valid driving license is required

**What we can give you:**

- Unique learning experience in a fast-moving tech start-up
- High degree of responsibility and autonomy
- 25 days annual leave plus bank holidays
- Access to a company vehicle, tools and all uniform and PPE
- Pension scheme
- Employee share options
- Paid over-time

The role is based in central Scotland although when you join the team, you'll be provided with hands-on training and support, some of this will be delivered at our headquarters in Cambridge.

We are committed to promoting a diverse and inclusive community. We value our differences and support an inclusive working environment. We welcome all applications to [careers@spotta.co](mailto:careers@spotta.co)